



September 2011

EMMCO West, Inc. NWSA Regional EMS Council

# LifeLine

## Making A Difference....

As providers of Emergency Medical Services, we need to remember that we are placed in situations where we are asked to forget what we may have been doing 5 minutes ago and focus all of our energies on providing competent care to someone who is in need of our 'medical expertise'. There are many times where we may not see things the same way that the patient does. We may evaluate our patient's situation and proceed to minimize their sense of urgency. We need to remember that they are looking for us to intervene in a way that results in a positive outcome for them. For the most part, that is exactly what is done and the patient is able to experience an improvement in their condition. There are other times where we do not feel that we have the ability to improve their situation right then and there and elect to expeditiously transport the patient (either towards a responding ALS Unit or directly to the hospital) without providing much in the way of intervention. This decision is often the result of the provider realizing that one of the three following conditions exists: 1) we do not have the appropriate resources to improve the patient's current condition, 2) we are unsure of precisely what is currently causing the patient's problem, or 3) we find ourselves to be uncomfortable with providing the needed intervention. Many times this is due to the fact that the intervention is something that we do so infrequently that we permit ourselves to 'get rusty'. Basic Life Support Services have the ability to perform two interventions that, although infrequently needed, may save the life of someone that is in serious distress. These interventions are 1) to provide Continuous Positive Airway Pressure (CPAP), and 2) utilize an Epi-Pen.

When it comes to CPAP, we should take a moment and realize the gravity of the situation that calls for its use. Patients that require CPAP are the ones who may not make it to the hospital alive due to the severity of their respiratory distress if they do not receive the needed CPAP. These are the patients that are in severe Congestive Heart Failure (CHF), have severe Chronic Obstructive Pulmonary Disease (COPD), or are severely Asthmatic. CPAP has a very good track record of providing some improvement to patients who are experiencing these conditions. CPAP works on a very simple principle: it increases the residual pressure in the airway for the purpose of recruiting more alveolar tissue to aid in the exchange of oxygen and carbon dioxide to and from the bloodstream. With CHF, the increased airway pressure helps to force the excess fluid (pulmonary edema) out of the lungs and into the bloodstream. This fluid is then expelled from the body after being removed from the bloodstream by the kidneys. With COPD and Asthma, the increase in airway pressure helps to expand (splint) the airway passages and facilitate a more normal flow of air into and out of the lung tissue. CPAP involves the use of a specialized disposable oxygen mask (Boussignac Mask) attached to your oxygen delivery system along with continuous pulse oximetry.



The Epi-Pen has been something that has been recognized for a long time as a 'life-saver'. When a person suddenly experiences a severe allergic (anaphylactic) reaction, their airway diameter is severely reduced as a result of the swelling that occurs. This reduction of space restricts the flow of air into and out of the lung tissue. This results in profound hypoxia and may rapidly lead to the death of the patient. The Epi-Pen offers many benefits for the patient with severe anaphylaxis. The Epinephrine (Adrenaline) will do the following: increase the heart rate and constrict the blood vessels (this increases the blood pressure), it will also open the airway structures while reducing the swelling (this increases the amount of oxygen available to the lung tissues). These benefits may be all that is needed to save the patient's life.

In an effort to enhance the level of care that we provide to our patients, EMMCO West is pursuing a system development project to assist EMS agencies with acquiring the necessary equipment to be able to offer these two interventions to the general public as needed. The utilization of these interventions at the appropriate time, with the appropriate equipment, and with the



appropriate training will be all that we should need to be able to do what we all aspire to do...*make a difference* in a positive way.



## *The Albion EMS Experience: From the chief's perspective*

### *An interview with Chief Scott Hyde, Albion Volunteer Fire Department, Erie County, PA*

“Our volunteer fire department in 2013 will be celebrating its 100<sup>th</sup> year! We’re looking forward to that milestone. But I have to tell you that less than two years ago I didn’t know if we’d be celebrating anything. That’s because our department lost it’s customer focus and we failed to meet our customer’s expectations, says Chief Scott Hyde.”

“When an EMS call was dispatched within our fire district, especially during daylight hours, our department dumped the call to one of the mutual aid departments. We’re a rural volunteer fire department. During daylight hours, the majority of our EMTs are at work outside of our community. If there was a fire or rescue response, our department responded within minutes of the pager’s activation. But if it was an EMS response, there wasn’t anyone qualified to respond to the call. Day after day, EMS calls were being missed. Citizens and elected officials began questioning me, the line officers, and any members that displayed an Albion VFD insignia. They’d say “why can you respond to fires, but not to EMS calls?” It got to the point that fire department members stopped wearing Albion VFD insignias and took their Albion VFD license plates off their vehicles. I couldn’t go to the post office or to a store without someone asking me, “what the hell is going on at Albion VFD?”, as Scott continued to comment.”

“Our line officers and I tried to find a “fix”. We tried incentive programs to encourage members to schedule themselves to cover the shifts. At one point, we built a bunkroom, so members living a distance away from the department could stay and volunteer. We had short term success, but we ended up missing more and more EMS calls. The fire department, its members, and especially “me” were experiencing mental and physical symptoms related to the failure to respond to EMS calls. I ended up resigning my chief’s position, after I collapsed at a fire scene; which the collapse was brought on by the stress of the situation. The department began considering becoming a QRS agency. It was obvious to us and to the citizen’s of the community that we had a problem.”

“After taking some time off, I returned to the department and re-assumed the chief’s position the next year. It was during our fire department’s yearly community fund drive that I was opening the mail and attached to a check from one of our citizens was a note. The note read, “I’m sending you this check to support the fire department. But I hope that you will be there when I need you”. This became mine and our department’s AHAAH moment! I took the note to our department’s membership meeting and read it aloud. It became clear to the membership that we had to do something.”

“Hiring daylight EMT staff for Monday through Friday had always been tossed around as an option. After doing research, we discovered legal and financial issues related to hiring our own department’s volunteers. We discovered that entering into a cooperative agreement with another EMS agency and using their full time employees might be an alternative.”

“So, two years ago we decided to implement the daylight staffing plan with another EMS agency. We decided to contract with our neighboring ALS EMS agency, West County Paramedics, and they agreed to provide two EMTs (M-F) during daylight hours. We also knew that there was going to be a lot of out-of-town visitors coming to the Albion fair. So the two West County Paramedic EMTs first days on the job came during the annual Albion fair. There were EMS calls during fair week. Instead of relying on mutual aid departments to take the EMS calls, Albion VFD responded to the EMS calls. The citizen’s of the community and our membership immediately noticed that this concept was working. EMS calls were being handled again by Albion VFD EMS!”

“For the past two years, there have been two paid EMTs from West County Paramedics manning Albion VFD’s ambulance during daylight hours every Monday through Friday. The EMT’s have fit into our department. They’re just part of our family! We have fantastic out-the-door response times! Our members are proud again to wear their Albion VFD insignias in public. I receive praise from community members and there is a new energy around the entire fire department.”

“It so happens that the gentleman that wrote us the note attached to his check did have to request Albion VFD EMS. In fact, his wife suffered a life threatening condition, in which the daylight Albion VFD EMS crew made a difference in her outcome. Several weeks after the call, he saw me in the post office and he placed his hand on my shoulder and with a tears in his eyes he thanked me for the quick response and treatment rendered by the EMS personnel on that day.”

(con’t on page 3)





(cont' from page 2)

“The cooperative agreement between Albion VFD and West County Paramedics is working for us. This might not be the solution to every EMS agency, but for us it’s working. Our members are happy. The citizen’s of our community are supporting our department again. And we’re trying to recruit new members at community events and we’re looking to do a recruitment effort at our high school.”

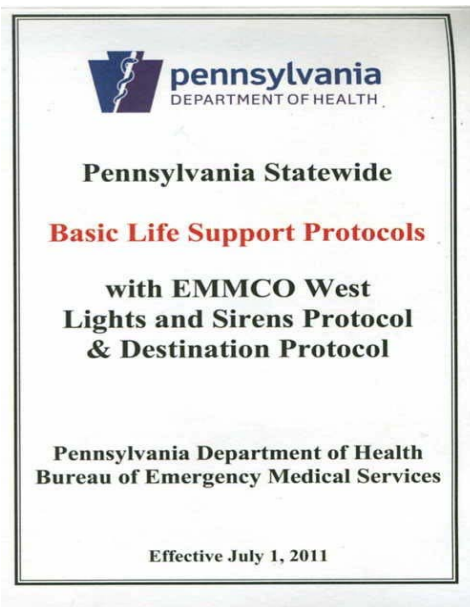
The Albion VFD began providing EMS in the 1960’s. Chief Hyde believes that as the result of the agreement with West County Paramedics, the Albion VFD is now financially stable and is exceeding its customer’s response expectations. Chief Hyde notes, “early on, both I and the financial committee of the department weren’t sure we could financially support the agreement with West County Paramedics. Two years later we’re going to be accepting a new pumper-tanker truck and any financial concerns we had were not realized. Our focus is “it’s all about the patient” and paying daylight crews through West County Paramedics has worked for us!” The Albion VFD currently responds to an average of 390 EMS calls a year.

For additional information about the “Albion EMS Experience”, you can contact Chief Scott Hyde at [avfd620@hotmail.com](mailto:avfd620@hotmail.com).

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## Statewide ALS & BLS Protocol Books

Additional copies of the revised 2011 PA Department of Health Statewide ALS & BLS Protocols are still available for \$7 each. We request that they be paid before or at delivery. You can stop in our office any time or email [sue@emmco.org](mailto:sue@emmco.org)





# How Low Can You Go?



**The contest starts on Friday, September 23rd, and runs until Friday, December 9th. This is a 12 week program to work with your team to get healthier and fit.**



**Registration deadline is Friday, September 16, 2011. Register by email [trish@emmco.org](mailto:trish@emmco.org) or by fax 814-337-0871.**

- Get fit and healthy with friends & colleagues.
- Be eligible to win some great prizes
- Teams of 2-10 can register to participate
- Registration fee is only \$20.00 per team
- Prizes will be awarded for the team with the highest weight loss as, well as female and male individual

Let EMMCO West help you meet your goal to live a healthier lifestyle by participating in the regional “How Low Can You Go” contest. Create a team of 2-10 people from your EMS service. Come up with a creative name, select a team captain and submit the registration from before the deadline of September 16, 2011. The team captain will be responsible for collecting everyone’s weight weekly and submitting them via fax or email every Friday.



Any questions?

Contact Trish at EMMCO West  
[trish@emmco.org](mailto:trish@emmco.org) or 814-337-5380

Register by September 16th and get ready to get healthier!  
Encourage your teammates as you work toward your goal.

**Get your team together today!**





-----Reminder-----Reminder-----

We need to remind agencies that as their license renewal approaches, please be responsible and get the entire renewal process completed in a timely manner. Remember that the DOH BEMS has 45 days to complete the process, once EMMCO West has finished the paperwork and site inspection. The EMS agency will then have less potential of having a lapse in their license, which could in turn have a lapse in reimbursements.

Also, remember that the CPR Mask required on the ambulance/squad/QRS is to have an O2 port ,as well as the one way valve. The “No Smoking Oxygen Equipped” & “Fasten Seat Belts” signs are required as well. These items seem to be the stumbling blocks of inspections.

Other items to include reviewing when readying your licensure application are to make sure all EMS providers have current CPR cards listed in the EMSR system and that the person who is responsible for the application process has checked to make sure all EMS providers are within their EMS certification expiration time.

If you ever have any questions in regards to licensure or licensure inspection, please feel free to contact [jane@emmco.org](mailto:jane@emmco.org)



Jane Hamza

EMS System Specialist

PCR Data: Provider Primary Impression

I ran some reports on cardiac arrest data recently to help justify a CPR Anywhere grant. These grants provide equipment and funding for public CPR education and in the past have been very successful. As I started to run the data, I was surprised at the remarkably low numbers of cardiac arrests that were showing up in the report. After few phone calls, it was apparent that the data was showing lower than actual numbers.

To make a long story short, after about 20 hours of research, I can say with a great deal of certainty that crews are not consistently filling in the “provider primary impression” field. In fact, the field is only being marked about half of the time when there is an actual patient transported. This is essentially the “suspected illness” field from the old data set. It is the only field that really gives us the ability to identify the types of patients that we are treating.

If you assess a patient and the patient falls into one of the categories listed in that field, please mark the field appropriately. This is one of those data elements that if left blank, we might as well not even bother submitting data because in most cases, everything else hinges on that information. If you have any questions, please contact me at [chris@emmco.org](mailto:chris@emmco.org).

Chris Heile  
Assistant Director



## I Was Probed By An Alien

Join the staff of EMMCO West for an out of this world experience as we explore the human body.

When: September 19, 2011

Where: Meadville Community Center

1034 Park Ave.

Meadville, PA 16335

Time: Light Meal at 6 PM

Cost : \$5 per person

YOU MUST RSVP online at  
[www.emmco.org](http://www.emmco.org) under events  
by Sept. 16, 2011





## *Embracing The "C's" Of EMS Agencies*

Keeping EMS agencies staffed with qualified EMS professionals to respond to requests for of emergency care is becoming increasingly difficult. Chief Scott Hyde, in the previous article, identified that the Albion VFD realized that they had a staffing/response issue, which was affecting their entire fire department. The Albion VFD solved their staffing issue through assistance from a neighboring department (i.e. collaboration, one of the "C's").

EMS agencies that are faced with staffing/response issues should consider implementing one of the following C's:

- Cooperation
- Collaboration
- Consolidation

The first "c", **Cooperation**, frequently occurs between EMS agencies. Mutual aid and/or neighboring EMS agencies respond to each other's calls, when the primary EMS agency cannot respond to a call. But within this "C" there are additional opportunities besides covering each other's calls. Some examples of cooperation can be:

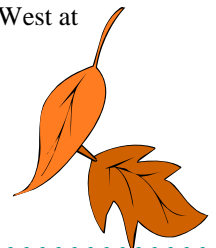
- Sharing of personnel resources between EMS agencies
- Sharing of quick response service personnel with EMS agencies
- Joint educational and exercises between EMS agencies
- Preplanning of special events or community activities
- Prevention, community safety, and health-wellness programs
- Group purchasing of office supplies, organizational material, and public safety equipment

The second "c" is **Collaboration**. EMS agencies may want to look at the feasibility to consider collaboration with neighboring EMS agencies. Collaboration should be approached with open eyes and minds. Explore the possibilities and then identify solutions that will improve the community's EMS system. Collaboration may be:

- Sharing EMS professionals between EMS agencies through a third party agency
- Alternating scheduled "first out" coverage for EMS agencies for a community-wide coverage area
- Forming a separate EMS agency that "pools" EMS assets and personnel resources from multiple organizations (i.e. forming a joint BLS Squad among BLS EMS agencies)

The last "c" is **Consolidation**. Consolidation, a.k.a. merger, is much more definitive than the collaboration examples. In collaboration, EMS agencies retain their separate agency identities. However in consolidation, individual EMS agencies are dissolved and integrated into a new EMS agency/entity. There is significant pride, tradition, support, etc... vested within organizations and these attributes are often lost in the consolidation process. The identity/name change for an organization is often one of the largest obstacles to pursue in a consolidation. Regardless of the process, focusing on what the "greater good" should be the principal objective of consolidation. EMS agencies should first consider collaboration efforts before leaping into consolidation. Neither collaboration or consolidations are processes that EMS agencies willingly pursue. Faced with increased EMS system demands and limited EMS assets, EMS agencies may need to think about exploring the possibilities of the "c's", as was the case that Albion VFD faced.

EMSOF funding is available for consolidations among EMS agencies and is considered a high regional priority. EMMCO West staff is available to provide technical assistance for EMS agencies. For additional information, contact EMMCO West at [mail@emmco.org](mailto:mail@emmco.org).





## Using the LMS/CentreLearn System

### Section A: Getting registered to use the Learning Management System (LMS) / CentreLearn

If you are not registered for Pennsylvania's Learning Management System (LMS) / CentreLearn, complete the following steps. If you are registered, then skip to Section B of these instructions.

1. Open your web browser to [www.emmco.org](http://www.emmco.org).
2. Click on the Education tab.
3. Click on the Continuing Ed tab.
4. You will now see on the right side of your screen the Learning Management System (LMS) / CentreLearn area. Click on the link that says click here for registration. Fill in the information requested. The LMS system will verify you and assign you a username and password immediately, and go to the login screen. If it says that there is a problem, check your EPortal information and make sure that it is correct. If you still have a problem, please contact EMMCO West (814-337-5380).

**NOTE:** On our revised website, the link will be found on the homepage.

### Section B: Logging into the Learning Management System (LMS) / CentreLearn

1. If you already know your user name and password, follow numbers 1-3 above. The right side of the screen has a click here for LMS/CentreLearn option. Click there and it will take you directly to the login screen. Again, if there is a problem, or you can't remember your username or password, please call EMMCO West.
2. On the left side of your screen, you will see several options. The first screen is your Welcome screen. This is where you will find new and important announcements in the first box in the middle of your screen. Click on the "My Courses" button to see the list of courses that you may take online. After opening "My Courses", a list of general topics will show. You may begin taking classes in any of these areas. Scroll down below the "My current courses box", and you will see an area called "My Available Courses (Not yet started)". You can click on the EMS Continuing Education link.
3. You will now see the individual classes that are available. To start a class, just click on the individual lesson. If the lesson is divided into several parts, you must take the parts in order. You will also see that some classes offer lecture notes to be downloaded prior to starting the class. You must complete the class in its entirety. There is an exam at the end of each class and you must pass the exam with an 80% in order to obtain the Continuing Education credit. There is also a survey after most of the classes about how you like the course. You **MUST complete the survey** if available to complete the class and be awarded your continuing education credits.
4. After completing the class, you will be awarded a certificate of class completion, which can be printed for your records. You will also be able to determine the number of continuing education credits that you were awarded.
5. All of the classes that you complete on the LMS are automatically downloaded into the Pennsylvania EMS Registry every six (6) hours, so there is no need to send us copies of your certificates. But please keep them for your records in case there is a discrepancy.



This newsletter is funded in part under a contract with the PA Department Of Health.







## Using the Pennsylvania EPortal

### Section A: Getting registered for the Pennsylvania EMS EPortal

A practitioner can do the following by logging into the Pennsylvania EMS EPortal:

1. Search for Continuing Education Classes being held.
2. View their Continuing Education Status Report
3. Electronically submit their Ambulance Licensure for their service.

You must be registered in order to use the EMS EPortal. If you are already registered for the EMS EPortal, then go to Section B.

To get registered, open your web browser and go to [www.emmco.org](http://www.emmco.org) and click on the link from our home page.

On the left side of the screen, click on the **New User** hyperlink and complete the online registration form. You will need to create a **USER NAME** and **PASSWORD**.

If you get an error message telling you that someone is already using your certification number, you will need to contact EMMCO West (814-337-5380). If you need assistance with login issues, you may contact EMMCO West.

### Section B: Logging into the EMS EPortal

To login, open your web browser and go to [www.emmco.org](http://www.emmco.org) and click on the link from our home page. Enter your **USER NAME** and **PASSWORD** and click on the **LOGIN** button.

#### To view Continuing Education Classes that are being held:

1. Click on the hyperlink “Continuing Education/Certification Course Applications”.  
On the left side of the screen, click on the hyperlink “**Search for CLASSES being held**”.  
To search for classes, you may input as much as you want to narrow your search. For Example, if I want to see all of the Continuing Education Classes for Erie County I will do the following:
  1. Click on the radio button “Continuing Ed” for the Type of Class
  2. Select “Erie” from the dropdown list under “County where the course is being held”.
  3. I will now click on the “Search Now” button at the top of the web page.

You should now have a list of Continuing Education classes that are being held in Erie County displayed on your screen.

#### To view Continuing Education Status Report:

1. Login into the EMS EPortal as you normally would.
  2. Click on the hyperlink “Emergency Medical Services Registry System (EMSRs)”.
  3. After you click on the EMS Registry System hyperlink, you should be looking at your profile. Your profile will include your full name, address, date of birth, certification number, etc.
  4. Scroll down this page until you see a button labeled “Print Status Report”.
  5. Click on the “Print Status Report” button to have your Continuing Education Status Report generated by Adobe Acrobat Reader.
- If you do not have Adobe Reader, please download a free copy from [www.adobe.com](http://www.adobe.com)





## 2011 Mentor Of the Year

This year's Mentor of the Year award was presented to Mr. Jack Christie of EmeryCare. Jack has been educating students for a number of years. He works full time as a paramedic, as well as coordinating and instructing the EmeryCare/BC3 paramedic program. He is also an ACLS, PALS, ITLS and CPR instructor. He spends his down time mentoring/teaching students, as well as new employees. Jack is always willing to spend time outside of class to assist the paramedic students, from preparing the students for their test to helping those who may have failed and need to retest. During the many years of educating new and also present EMS providers, Jack has touched many lives.



## Congratulations!!

Congratulations to the services that have received their renewed license or recognition since April 1, 2011.

- City of Warren Fire Department
- Fairview Volunteer Fire Department Ambulance
- Fairview Volunteer Fire Department Rescue
- Greenville Fire Department QRS
- Lawrence Park Volunteer Fire Department
- McKean Hose Company Ambulance
- Millcreek Paramedic Service
- Reno Volunteer Fire Department

EMMCO West wishes to thank them all for their cooperation during this licensure or recognition process. It was a pleasure to work with all of you. Thank you.

## EMSOF Update

The 2011-2012 FY EMSOF packets have been mailed to regional EMS agencies. All ALS, BLS and recognized QRS services should have received their packets already. If your EMS agency did not receive a packet, all the information is available on our website, [www.emmco.org](http://www.emmco.org) under breaking news. All requests must be received by **September 9, 2011 by 4:30 pm.** Remember when returning the paperwork that a justification be included for the requested equipment.

As always, the goal will be to fulfill as many requests as possible. This year there is approximately \$51,000.00 to put towards provider equipment. As requests are received, they are divided into two categories, first round and second round. Please remember, in order to qualify for the first round of requests a few items are to be submitted monthly. These include suction and missed call reports and PCR data submitted monthly. If there are any questions regarding the EMSOF packets, please contact Trish at [trish@emmco.org](mailto:trish@emmco.org).



**Symposium  
2012  
April 12-15  
Call For Speakers**

Conference Location  
Ambassador Conference Center  
Peach St. & I-90 Erie, PA

## **EMMCO West invites those interested in speaking to submit presentation proposals**



- Proposals must include:
- Presenter's Name
  - Lecture Title
  - Lecture Time Frame
  - Brief overview of lecture
  - Contact Information for Presenter(s)
  - Fee for service if required

We encourage you to develop your proposal understanding that:

- Most of the students at Symposium 2012 will be functioning as EMTs and/or First Responders at the Basic Life Support Skill Level.
- Students at the Symposium prefer hands-on courses that challenge them to make correct patient decisions.
- Students will normally enroll in a class that offers continuing education credit and prefer those classes that offer Pennsylvania EMS medical/trauma CEUs.



Please send proposals to [mthompson@emmco.org](mailto:mthompson@emmco.org) or Melissa Thompson, Suite 101, 16271 Conneaut Lake Rd., Meadville, PA 16335 no later than **November 30, 2011.**





## Hey, Ever Consider Being A Practical Exam EVALUATOR?

*EMMCO West is conducting an Evaluator Training Program in October 2011. This program prepares EMS personnel to evaluate at state or national exams.*

*EMMCO-West Education Center, Meadville, PA*

*October 18 & 20, 2011*

*6:00 PM – 10:00 PM*

Course Cost is \$10.00

Complete an application (found on page 13)  
and send it in by Oct. 11, 2011

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## PEHSC Jerry Esposito Award Presentation



Chris Heile is the recipient of this year's Jerry Esposito Award, presented through the Pennsylvania Emergency Health Services Council. The award is named in honor of Jerry Esposito, who is considered by many to be the "Father of EMS" in Pennsylvania. Candidates are chosen based on their qualities of outstanding leadership, vision, and creativity in the conduct of his or her duties as an EMS System or EMS service or operations manager.

- Exhibits proven ability as an EMS program manager
- Demonstrates concern for and proficiency in fostering/encouraging professional development in colleagues and mentoring new employees.

**Congratulations, Chris, On Receiving This Award!**

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## Evaluator Training Program

**Purpose:** Training program to objectively assess the abilities of ALS or BLS students tested at state or national registry practical exams

**Qualifications:**  
PA DOH certified EMT, Paramedic, PHRN  
Certification CPR provider. CPR Instructor Certification preferred  
Minimum Age 18  
Documented 2 years of prehospital experience  
Letter of recommendation from PA DOH Accredited Training Institute

**Course:** 8 Hour Course  
EMMCO West Education Center, Meadville, PA

October 18, 2011      6:00 PM – 10:00 PM  
October 20, 2011      6:00 PM – 10:00 PM

**Internship:** Following the classroom portion, there will be an internship at actual state practical examinations.  
Following completion of the internship, evaluator candidates will be considered for employment by EMMCO West.

**Cost:** \$10.00 (included with application) Due October 11, 2011



## Evaluator Application

**Name:** \_\_\_\_\_ **Phone:** (    ) \_\_\_\_\_

**Address:** \_\_\_\_\_

**Email:** \_\_\_\_\_

EMS Certification:      \_\_\_ EMT-B      \_\_\_ Paramedic      \_\_\_ PHRN

EMS Certification #: \_\_\_\_\_

**Include:**  
-Copy of CPR recognition and/or CPR Instructor Certification  
-Letter of recommendation from PA DOH Training Institute  
-Curricula vitae of EMS prehospital experience

Mail Information & Course Fee To:  
EMMCO West, Inc.  
Suite 101, 16271 Conneaut Lake Rd.  
Meadville, PA 16335





## Sharing your knowledge with others! Regional EMS Instructor Courses Offered

Ever consider sharing your knowledge, skills, and experience with fellow EMS colleague? As an EMS Instructor, you have the ability to influence the education of new and current EMS practitioners. With new levels of prehospital EMS care soon to be implemented, EMS instructors are needed to help introduce and educate EMS personnel.

EMMCO West is partnering with regional EMS training institutes to offer three separate EMS Instructor courses at various locations throughout the EMMCO West region. The programs will occur during the Fall of 2011 and January of 2012. To be eligible to enroll in the course, an EMS provider must be:

- 18 years of age or older
- Possesses current certification as an EMT or higher level of EMS provider
- Possesses current certification in CPR or current certification as a CPR instructor
- Possesses at least 1 year experience in providing EMS as an EMT or higher level EMS provider

The EMS Instructor Course consists of interactive classroom sessions, multimedia learning sessions, and is combined with hands-on practical experiences which culminate in actual EMS education programming. A 20 hour internship is included as part of the EMS Instructor Certification process. Candidates that successfully complete the classroom and internship are eligible for state certification as an EMS Instructor through the PA Department of Health.

October Instructor Course: Fortis Training Institute (formerly Tri-State Business Institute)  
Joe Byrne, Program Coordinator  
Days – Times (Tuesday & Thursdays, 6 PM – 10 PM)  
October 2011: 4, 6, 11, 18, 20, 25  
November 2011: 1, 3, 8, 10  
Registration fee (\$165.00) Includes textbooks and course materials  
Contact: 814-706-7363

November Instructor Course: EMMCO West Education Center  
William McClincy, Program Coordinator  
Days – Times (Friday, Tues, Thurs. 6 – 10 PM)  
(Saturday & Sunday 9 AM – 5 PM)  
November 2011: 4, 5, 6, 8, 10, 15, 17, 19, 20  
Registration fee (\$165.00) Includes textbooks and course materials  
Credit Card/Online Registration ([www.emmco.org](http://www.emmco.org)) Click Events  
Application Download (pdf) [www.emmco.org](http://www.emmco.org) “Education Tab”  
Contact: 814-337-5380

January Instructor Course: EMMCO West Education Center  
William McClincy, Program Coordinator  
Days – Times (Friday, Tues, Thurs. 6 – 10 PM)  
(Saturday & Sunday 9 AM – 5 PM)  
January 2012: 13,14,15,17,19,24,26,28,29  
Registration fee (\$165.00) Includes textbooks and course materials  
Credit Card/Online Registration ([www.emmco.org](http://www.emmco.org)) Click Events  
Application Download (pdf) [www.emmco.org](http://www.emmco.org) “Education Tab”  
Contact: 814-337-5380





**EMS Instructor Course  
Application Form**

Course Date: \_\_\_ October 2011 (Fortis Institute) \_\_\_ November 2011 (EMMCO West)  
\_\_\_ January 2012 (Sharon Regional Health Center School of Nursing)

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Day Phone: ( ) \_\_\_\_\_

Email: \_\_\_\_\_

Certification Level & Number: (Check level and write in ID #)

\_\_\_ EMT: \_\_\_\_\_  
\_\_\_ Paramedic: \_\_\_\_\_  
\_\_\_ PHRN: \_\_\_\_\_

Number of years certified? (Write In) \_\_\_\_\_

Current Professional Rescuer CPR? \_\_\_ Yes \_\_\_ No

Identify previous instructional experience (Write In):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Course Cost: **\$165.00** (Includes textbook and course materials)

(Money orders or checks ONLY. Insufficient funds on checks will be subject to bank fees + \$25.00)

Send Application:     October EMS Instructor Course  
Fortis Training Institute  
5757 West Ridge Road  
Erie, PA 16506

November 2011 or January 2012 EMS Instructor Courses  
EMMCO West, Inc.  
Suite 101, 16271 Conneaut Lake Rd.  
Meadville, PA 16335

Payment/Reimbursement:

- Online Registration with Credit Card [www.emmco.org](http://www.emmco.org) "Events"
- The course cost is due with the submission of the course application. If the course is cancelled, the course cost will be refunded in full. Withdrawals five days prior to the starting date, the course cost will be refunded in full. After **four days prior** there are no refunds for the course. If a student withdraws from the course they will receive the textbook and course materials.



**EMMCO West, Inc.**

16271 Conneaut Lake Rd  
Suite 101  
Meadville, PA 16335

Phone: 814-337-5380  
Fax: 814-337-0871  
E-mail: [mail@emmco.org](mailto:mail@emmco.org)

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**EMMCO WEST CONTACT INFORMATION**

EMMCO WEST, Inc.  
Northwestern PA Regional EMS Council

16271 Conneaut Lake Road, Suite 101  
Meadville, PA 16335  
Phone: 814-337-5380  
Fax: 814-337-0871

Office Hours: Monday—Friday: 8:00am—4:30 pm  
Website: [www.emmco.org](http://www.emmco.org)  
General email: [mail@emmco.org](mailto:mail@emmco.org)

