



(EMMCO WEST, INC) ANNUAL REPORT

FISCAL YEAR (18-19)

Authority

In accordance with the Pennsylvania Department of Health Rules and Regulations 28 Pa. Code § 1021.103, The regional council governing body shall submit an annual report to the Department.

Reporting requirements of Appendix A – Work Statement. Comprehensive Annual Report as related to, Coordinate and Improve the delivery of EMS in the Council’s region.

Report are due within 30 calendar days of the end of each state fiscal year (June 30th)

William McClincy, Executive Director
bill@emmco.org

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REGIONAL SUMMARY:

(Provide a summary of the council including regional background / demographic and other information unique to individual region / county)

EMMCO West (Emergency Medical Management Cooperative) was incorporated in 1983 as a non-profit regional EMS council and began its operations in 1984. Regional acute care hospitals were the corporate shareholders for EMMCO West. Prior to EMMCO West, the former region EMS council consisted of 14 Northwestern PA counties. The region area was divided into two separate regions, EMMCO East and EMMCO West. Through a contractual agreement with the PA Department of Health, EMMCO West is charged with the oversight of emergency medical service activities for seven Northwestern PA counties; those counties being Clarion, Crawford, Erie, Forest, Mercer, Venango, and Warren.

As of July 1, 2004, EMMCO West, Inc. reorganized its corporate structure. A new non-profit board appointee format was established and diversified the membership of the Board of Directors. The Board consists of 12 Northwestern PA hospitals representatives (Ed Directors, Physicians, RNs, Administration), EMS representation from each county, EMA directors, instructors, EMTs, Paramedics, ambulance administrators, American Red Cross, Agricultural Extension Office, Active Aging, volunteer and paid EMS services.

EMMCO West has four standing board committees –

- Quality Improvement
- Regional Medical Advisory
- Communication
- Executive

Since 1988, EMMCO West, Inc. has been recognized as an International Critical Incident Management Stress Team. Peer support and mental health personnel comprise the team. Team members respond to incidents, as requested by EMS and public safety agencies. One-to-one, defusing, and debriefings can be requested. Team members meet on a regular basis and complete on-going education programming.

Annually, since 1985, has conducted a regional educational symposium. Over the years the symposium has grown in attendance and course offerings. The symposium is now a three-day event and has an overall attendance of between 400 - 425 EMS providers. The symposium features national, state, and regional guest speakers that update regional EMS providers on the latest procedures and educational trends. As a part of the symposium is Northwest PA's largest public safety trade show with 35-40 vendors attending.

EMMCO West maintains a diverse online presence. EMMCO West's website, www.emmco.org, is a one stop site for regional EMS agencies and providers. Links to the Department of Health websites (EMS Registry & TRAIN PA), Northwest PA Disaster Response Site, EMMCO West's Event & Answering the Call sites, and the Hands Only CPR site are all located on the EMMCO West homepage. The latest breaking news, downloads of protocols, licensure, educational programs, etc... are at the click or swipe of any device. EMMCO West's Facebook and CISM pages provide instant access to information/resources.

EMMCO West helps to support regional EMS agencies to provide excellence in prehospital patient care. "...the bottom line is patient care..." has been EMMCO West's mantra since it was incorporated in 1983 and remains its premise today!

1. Board of Directors \ Health Council Officers

President: Donald Hosey

Vice President: Douglas Dick

Treasurer: Donald Holsten

Secretary: Jason Chenault

(Please list all other members below)

<u>NAME</u>		<u>NAME</u>	
1	<u>Dan Lowenheim</u>	19	<u>Dr. Wayne Jones</u>
2	<u>Kathy Freeman</u>	20	<u>Cory Fenton</u>
3	<u>Jeff Smathers</u>	21	<u>Thomas Perry</u>
4	<u>Donald Hosey</u>	22	<u>Kim Combs</u>
5	<u>Heather Nulph</u>	23	<u>Brenda Burnett</u>
6	<u>Barbara Nichols</u>	24	<u>Donald Holsten</u>
7	<u>Patty White</u>	25	<u>Jason Chenault</u>
8	<u>Eric Henry</u>	26	<u>Cindy Snyder</u>
9	<u>John Grappy</u>	27	<u>Phil Rosic</u>
10	<u>Donald Hall</u>	28	<u>Heidi Boitnott</u>
11	<u>Cheryl Pebbles</u>	29	<u>Ben Hart</u>
12	<u>Vencent Gerello</u>	30	<u>Katie Sherretts</u>
13	<u>Mary Worley</u>	31	<u>Tim Fletcher</u>
14	<u>Dr. Brandon Kramer</u>	32	<u>Steve Hoffman</u>
15	<u>Douglas Dick</u>	33	<u>Joseph Akif</u>
16	<u>David Morgan</u>	34	<u>Click or tap here to enter text.</u>
17	<u>Bill Hagerty</u>	35	<u>Click or tap here to enter text.</u>
18	<u>Dr. Carrie Colleran</u>	36	<u>Click or tap here to enter text.</u>

2. Regional EMS Council Staff:

Executive Director William McClincy

<u>STAFF POSITION</u>	<u>NAME</u>
<u>Office Manager-Finance</u>	<u>Kim Pero</u>
<u>EMS System Specialist</u>	<u>Trish Parker</u>
<u>EMS Medical System Spec.</u>	<u>Michelle Eaton</u>
<u>EMS Education Specialist</u>	<u>Thomas Buttyan</u>
<u>EMS Operations Specialist</u>	<u>Kaylen Irwin</u>
<u>EMS Con-ed Office Specialist</u>	<u>Stephanie Beier</u>
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3. Regional Medical Director(s)

	<u>NAME</u>
<u>1</u>	<u>Dr. Brian Risavi</u>
<u>2</u>	<u>Dr. Carrie Colleran</u>

4. **Financial Statement of income and expenses:**

	Final Budget	Expended
Personnel Services	414,639.75	\$407,250.79
Consultant Services	1,500.00	\$1,500.00
Subcontracted Services	105,850.00	\$105,850.00
Patient Services	\$0.00	\$0.00
Equipment	\$0.00	\$0.00
Supplies	3,990.00	3,987.06
Travel	3,261.00	3,261.54
Other Costs	233,246.25	229,494.67
TOTALS	\$762,487.00	\$751,344.06

NOTE: THE AMOUNTS SHOWN ABOVE ARE PRELIMINARY END OF YEAR TOTALS AND NOT FINAL AUDIT AMOUNT

5. **Special Project Funding:**

Projects as determined by the Department to be appropriate and necessary for the implementation of a comprehensive statewide EMS system. The amounts listed below are included in the categorical totals shown above.

(Statewide Cloud PCR)	Amount: \$80,850
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Project Narrative:

EMMCO West oversight – coordination of the statewide electronic cloud patient care reporting (PCR) bridge program. The bridge interfaces with the national NEMSIS database. EMS agencies, through approved NEMSIS vendors, automatically upload PCRs to the cloud server. Data queries are coordinated through BEMS. EMMCO West staff oversee customer service inquiries from EMS agencies and vendors. The regional QI committee and EW staff provide technical support to the PCR dashboard quality assurance reports.

(Regional CO Detector Initiative)	Amount: \$39,876
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Project Narrative:

Since 2010, regional EMS agencies have been provided clip-on CO detectors. The devices are carried or attached to first-in bags or oxygen duffle bags. The devices have visual and audible warning systems when an EMS provider encounters an environment that has the presence of CO.

Published in the Journal of Emergency Medicine by Dr. Brian Risavi, DO, EMMCO West’s Regional Medical Director, etal. “A novel method for continuous environmental surveillance for carbon monoxide exposure to protect emergency medical service providers and patients”, was partially based on data reported to EMMCO West by regional EMS agencies. These cases highlight the importance of environmental surveillance for carbon monoxide (CO) by EMS providers, particularly in cases where its presence is not suspected.

Five cases were discussed within the article. The study identified that each of the cases examined could have easily been missed had the CO detector not been attached to the first in bags. CO symptoms are non-specific (often mimicking flu like symptoms) and may have been missed, had it not been for the CO detector. In addition to being nationally recognized within this study, through grant funding from the PA Department of Health, Bureau of EMS, all recognized or licensed EMS agencies received replacement CO

detectors. As noted in the study, "...all EMS agencies should consider carrying these devices in, or attached to, their first in medical jump bags to protect their providers and improve their ability to recognize CO poisoning in their patients." The EMMCO West Quality Improvement and Medical Advisory committees recommended funding and continuation of the CO detector initiative.

(Regional Communication Projects)

Amount:

\$24,500

Project Narrative:

The regional communication plan denotes the augmentation of existing communication systems to assure reliable EMS radio communication systems. Three regional PSAP centers received funding to support new or replacement EMS communication system hardware. Receiving awards this year were Clarion County, Crawford County, and Erie County. Matching funding from each county was used to supplement the grant funding provided through EMSOF.

(Regional EMS Scholarship & Exam Reimbursement Project)

Amount:

\$16,860

Project Narrative:

EMMCO West provided regional EMS agencies with up to a \$500 reimbursement towards the tuition costs for each student associated with their EMS agency that was enrolled in either an EMR or EMT course. The project also reimbursed at 100% the first two initial NREMT written examination attempts for an EMR, EMT, AEMT, Paramedic, or PHRN.

(PA DOH Transfer of Care Forms)

Amount:

\$12,140

Project Narrative:

EMS agencies are required to use a Transfer of Care (TOC) form for the patient transfer of care at a hospital. EMMCO West has printed TOC forms (carbon copy) for use by regional EMS agencies. These forms are to be completed following a verbal handoff report of patient care information to the hospital staff. The TOC forms give the EMS providers the ability to leave a copy with the hospital staff and keep one to assist them with writing their patient care report.

6. Regional Activities/ Organizational Management

	Date
Date of the current Comprehensive Regional EMS System Plan	1/1/19
Number of Board of Director Meetings \ Health Council meetings	4
Public Education Stop-the- Bleed Events	0
Public Education CPR Events	1
Number of Legislative Inquiries or Contacts	4
Technical Assistance Request (local entities and elected officials)	4

Regional Activities/ Organizational Management Project Narrative:

EMMCO West staff attended, with BEMS Director Dylan Ferguson, four regional elected official meetings. The meetings were organized by the elected officials to discuss public safety system issues and the Senate Resolution 6 report.

EMMCO West Executive Director is attending county public safety meetings to discuss the EMS system-personnel crisis. Erie, Crawford, Clarion, and Warren counties are actively discussing alternatives to address the EMS personnel and response system issues.

Increasing public awareness and use of Hands Only CPR is being stressed through public service advertisements and the encouragement of local EMS agencies to conduct Hands Only CPR programs in their communities. This is part of the QI and RMAC committee outreach initiative to improve regional cardiac arrest survival, based on current regional CARES cardiac arrest survival data.

7. Continuous Quality Improvement

	Quantity
Number of Clinical Cases Reviewed by Regional QI Committee	0
Accidents Involving Ambulances / EMS Personnel Reported in the Region	4 / 0
Number of Times the Regional QI Committee Met	4

The regional QI committee and PA CARES Coordinator Kimbra Shoop met with regional licensed ALS EMS agencies. ALS EMS agencies were asked to enter in their cardiac arrest data to CARES. Between the ALS agencies self-reporting and/or having EMMCO West staff assist the ALS agencies enter the CARES data, CARES reports for 2018 for the EW region almost doubled. This increase in CARES data provided a better data reflection of cardiac arrest survival in the EW region.

The QI committee and RMAC have identified a quality improvement plan to improve out of hospital cardiac arrest survival. Included is-

- Encourage EMS agencies to promote Hands Only CPR education within their communities
- Encourage ALS EMS agencies to participate in CARES data registry

- Collaborate with the regional Communication committee and regional PSAP center to use a assertive dispatching strategy when providing Hands Only CPR instructions on the phone
- Encourage EMS agencies to appropriately document bystander CPR occurrences on their PCRs
- Encourage the use of a metronome for all EMS agencies to assure good CPR is performed and practice pit crew high performance CPR

The QI committee is reviewing the statewide cloud bridge QI dashboard metrics. It was discovered that pre-NEMSIS 3.4 data elements were being used. Additional testing of updated bridge dashboard QI metrics is occurring.

The QI committee is reviewing additional metrics to improve their recognition of outstanding EMS agency performance for the annual QI awards. The committee awarded the most Gold level awards thus far in the recognition program. The annual awards were presented to regional EMS agencies on May 30, 2019.

8. Medical Direction

	Quantity
Regional Medical Advisory Committee meetings	4
Accredited Level I Trauma Centers	0
Accredited Level II Trauma Centers	1
Accredited Level III Trauma Centers	0
Accredited Level IV Trauma Centers	1
Accredited primary Stroke Centers	5
Comprehensive Stroke Centers	1
Thrombectomy Capable Stroke Centers	0
Acute Stroke-Ready Hospitals	0

Medical Direction Narrative:

The regional RMAC meets on a quarterly basis. To improve participation, the use of audio and Skype conference calling features have been added to the meeting structure. This has allowed additional physicians to participate in the meetings.

RMAC and the QI committees partnered with representatives from EMSWest to assist with the development of an AEMT pilot proposal to expand the AEMT’s scope of practice. The proposal was presented to BEMS for statewide consideration.

RMAC assisted staff with identifying suggested topics for the annual educational symposium.

RMAC reviewed and provided recommendations to the updated draft statewide treatment protocols.

EMMCO West staff and both regional medical directors assisted BEMS with the development of the multimedia TRAIN PA statewide protocol updates for EMS providers.

EMMCO West staff assisted BEMS with the creation of TRAIN PA educational programming. An update to the Epinephrine Auto Injector presentation was completed and a new nebulizer program for EMTs is being developed.

9. Systems Operations

	Quantity
Spot inspections conducted – EMS Agencies	0
Spot inspections conducted – EMS Vehicles	0
Spot inspections conducted – Continuing Education Sponsors	0
Spot inspections conducted – Education Institutes	0
Spot inspections conducted – Medical Command Facilities	0
Number of Safety Inspections Conducted	2
Number of Vehicles Inspected During Safety Inspection	6
Photo & Signatures Added to Certification Cards	200+
BLS Psychomotor Examinations Conducted	26
Number of BLS Psychomotor Exam Candidates Tested.	324
ALS Psychomotor Examinations Conducted	1
Number of ALS Psychomotor Exam Candidates Tested	7
Certification Class Visits Conducted	26
Number of EMS Agency Re-Inspections Conducted	34
Number of Authorized Inquiry Reports Filed with the Bureau	2

Systems Operations Narrative:

EMMCO West staff performed these activities within this fiscal year. These tasks are part of the day to day business operations performed by EW staff. Additional task included- 3 Medical Command Facility meetings prior to their re-inspections

10. Emergency Preparedness Activities

	Quantity
Coalition / Task Force Meetings Attended (only EMSOF funded staff attendance)	8
Table Top Exercises Attended / Conducted	3
Full Scale / Functional Exercises Attended / Conducted	2
Special Event Plans Submitted	5
Responses / Deployments	1
Strike Team Agencies	3

Emergency Preparedness Narrative:

EMMCO West staff attend scheduled NWPAERG and NWPA Healthcare Coalition meetings. EW staff attended a special SWPA Healthcare Coalition meeting where the response to the Conneautville nursing home tornado response was presented.

EMMCO West responded with the MSEC trailer and 70K Generator to the Oct. 2, 2018 tornado touchdown at the Rolling Fields nursing home in Conneautville, PA. An EF-2 tornado caused damage to the nursing home and resulted in 162 nursing home patients being evacuated to a middle school. All patients were relocated to regional nursing home facilities within 12 hours of the tornado.

EMMCO West supplied the MCI trailer and MSEC trailer to support regional requests for special equipment standbys at special events. A total of five special event plans were reviewed and forwarded to BEMS.

There are currently three active EMS Strike Teams within the EMMCO West region. EmergyCare, Community Ambulance, and Clarion Hospital EMS are active EMS Strike Teams.

Through the NWPA Healthcare Coalition, three counties have been provided funding to implement countywide MCI plans. Erie, Crawford, and Warren counties have developed countywide MCI plans and are distributing the plans and MCI kit to their county EMS and public safety agencies. EMMCO West staff has assisted with the initiative.

EMMCO West staff attended the EMS strike team drill in Fayette County in May 2019. EMMCO West supported strike team personnel attending specialty training sessions and meeting strike team requisites for training and pre-certifications.

EMMCO West staff helped support Crawford County EMA with an active shooter drill at Titusville Area High School. Staff provided realism/make up to patient actors and were drill monitors.

EMMCO West staff assisted local high schools conduct PROM Promise programs. Realism and makeup to the simulated victims. Assistance with the programs were provided by EW staff.

EMMCO West has participated in the simulated surge testing with the NWPA healthcare coalition.

11. Board of Director \ Health Council Meetings

DATE:	TIME	LOCATION
9/18/18	12:00	EMMCO West, Meadville, PA
12/19/18	12:00	EMMCO West, Meadville, PA
3/14/19	12:00	EMMCO West, Meadville, PA
6/18/19	12:00	EMMCO West, Meadville, PA

12. Medical Advisory Committee Meeting

DATE:	TIME	LOCATION
9/18/18	10:00 AM	EMMCO West, Meadville, PA
12/19/18	10:00 AM	EMMCO West, Meadville, PA
3/14/19	10:00 AM	EMMCO West, Meadville, PA
6/18/19	11:00 AM	EMMCO West, Meadville, PA

13. Quality Improvement Committee Meeting

DATE:	TIME	LOCATION
9/18/18	10:00 AM	EMMCO West, Meadville, PA
11/16/18	10:00 AM	EMMCO West, Meadville, PA
3/18/19	10:00 AM	EMMCO West, Meadville, PA
6/14/19	10:00 AM	EMMCO West, Meadville, PA

14. Regional Accomplishments:

Narrative:



CARES Initiative

EMMCO West's Quality Improvement committee, in consultation with the PA CARES Coordinator Kimbra Shoop, conducted a series of meeting with regional ALS licensed EMS agencies. The purpose of the meetings was to introduce the ALS services to the CARES project. All regional ALS EMS agencies have agreed to participate in the CARES program.

EMMCO West staff has provided technical assistance for the smaller volume EMS agencies with their CARES reporting.

As the result of these meetings with the ALS EMS agencies in 2018 there was a doubling of the CARES data collected in the EMMCO West region. This improvement in data collection allows for a better overall assessment of cardiac arrest survival in the EMMCO West region.

The 2018 CARES data for the EMMCO West region identified an improved outcome for an out-of-hospital cardiac arrest when it was witnessed and/or there was bystander CPR being performed. The EMMCO West board of directors approved a recommendation from its QI and regional medical advisory committees to pursue the following-

- Encourage dispatching centers to use an assertive verbal dialogue with cardiac arrest callers to have them perform hands only CPR
- Assure EMS providers are adequately documenting bystander CPR on their patient care reports
- Recommend dispatching protocols be updated to the hand's only CPR protocol
- Encourage EMS agencies to promote community wide hands only CPR programs
- Promote the continued educational training for EMS providers to perform high performance "pit crew" style CPR and the use of a metronome when performing CPR
- Acknowledge EMS agencies for their participation in CARES as part of the annual performance awards

Early interventions including contacting 911, bystander hands only CPR, AED, EMS system response, and EMS pit crew CPR are improving regional cardiac arrest survival!



CO Detector Initiative

Since 2010, regional EMS agencies have been provided clip-on CO detectors. The devices are carried or attached to first-in bags or oxygen duffle bags. The devices have visual and audible warning systems when an EMS provider encounters an environment that has the presence of CO.

Published in the Journal of Emergency Medicine by Dr. Brian Risavi, DO, EMMCO West's Regional Medical Director, etal. "A novel method for continuous environmental surveillance for carbon monoxide exposure to protect emergency medical service providers and patients", was partially based on data reported to EMMCO West by regional EMS agencies. These cases highlight the importance of environmental

surveillance for carbon monoxide (CO) by EMS providers, particularly in cases where its presence is not suspected.

Through grant funding from the PA Department of Health, Bureau of EMS, all recognized or licensed EMMCO West EMS agencies are receiving replacement CO detectors. As noted in the study, "...all EMS agencies should consider carrying these devices in, or attached to, their first in medical jump bags to protect their providers and improve their ability to recognize CO poisoning in their patients." The EMMCO West Quality Improvement and Medical Advisory committees recommended funding and continuation of the CO detector initiative.



EMMCO West Faces of EMS

For EMS week in 2018, EMMCO West asked EMS providers, through Facebook, to tell us what got them involved in EMS and what keeps them involved. Their video stories were compelling! So much so we partnered with a local video producer to further capture their stories and to repost them on Facebook. Five EMS provider's stories were documented and reposted on Facebook. A compilation of all five Facebook stories became a documentary short film that has been recognized (2nd Place Award) at the International Indie Gathering Film Festival. The videos are located on EMMCO West's recruitment website, Answering The Call, and are on EMMCO West's Facebook page.



Transfer of Care Forms

EMS providers are required to complete a written PA Department of Health Transfer of Care form for every patient that is transported to a hospital. The form is to be left with the hospital staff prior to leaving the hospital. Through an EMSOF grant project, EMMCO West provides regional EMS agencies with printed transfer of care forms. EMS agencies can contact EMMCO West for these Transfer of Care forms.



Regional Communication Projects

Three regional communication centers received funding for EMS communication system projects. Centers receiving funding for FY 18-19 included –

- Clarion County
- Crawford County
- Erie County

A total for \$24,500.00 in EMSOF was used to support the improvement – replacement of EMS communication system resources. These projects are part of the regional communication plan.



Hands Only CPR Initiative

EMMCO West is encouraging regional EMS agencies to promote the bystander use of Hands Only CPR! Recent regional CARES data (2018) shows that there is an increase in cardiac arrest survival when there is bystander CPR initiated prior to EMS arrival. A video demonstration of Hands Only CPR is posted on the EMMCO West website. Promotional materials and support aids (manikins, videos) are available to EMS agencies to conduct Hands Only CPR programs in their communities.



Disaster Response to Tornado Touchdown in Conneautville, PA (October 2018)



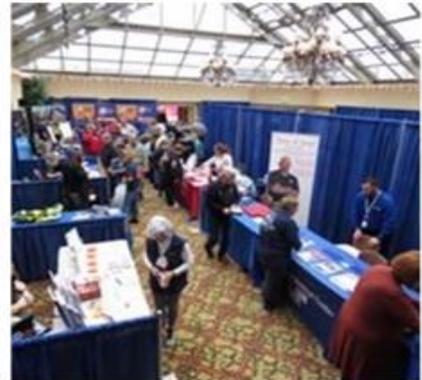
October 2, 2018, about 3:00 PM, a confirmed EF-2 Tornado hit the Rolling Fields nursing home in Conneautville, PA. Several outside home villas and the main nursing home sustain heavy damage from the tornado. 162 patients were evacuated from the nursing home and relocated to the Conneaut Valley Middle School, located about 5 miles from the nursing home.

EMMCO West provided support services to the effort. The 50 bed Mobile Surge Equipment System (MSEC) and a 70K generator responded to the middle school. EMMCO West staff supported the NWPAC coalition personnel and local emergency responders with their on-site operations.

Within 12 hours of the tornado hitting the nursing home, all 162 nursing home patients were relocated to regional nursing home care facilities. The use of buses, wheelchair transports, and ambulances were used to move the nursing home patients.



Symposium 2019



Symposium 2019



EMMCO West's annual educational Symposium 2019 was held at the Ambassador Conference Center, Erie, PA. This year's featured speaker was from the 1970's TV show Emergency, Randolph Mantooth aka "John Gage"! As can be seen from several photos, we had some "John Gage" fans in attendance! Hands-on Thursday was a great success this year! Specialty hands-on sessions were intermixed with traditional plenary sessions throughout Friday and Saturday sessions. Vendors, vendors everywhere was the reality at Northwest PA's premiere public safety tradeshow. Thanks to everyone that attended and a special thanks to our sponsors/vendors.

Another great event, with planning already underway for **Symposium 2020 on April 2 – 4, 2020!**

EMS Appreciation Dinner & Awards

EMMCO West's Annual EMS Appreciation Dinner was held on May 30, 2019 at the Pampered Palate, Saegertown, PA. EMS agencies and providers were recognized for their accomplishments over the past year. The dinner was sponsored by Allegheny Health Network, VFIS, & EMMCO West. Charles P. Leach Insurance sponsored the individual EMS provider awards. Award recipients received legislative citations presented by PA House of Representatives Brad Roae and Park Wentling. Retired PSP Sergeant Robert Bemis was the guest speaker at the dinner and reviewed his recovery story from being hit by a motor vehicle.



2019 Gold QI EMS Agency Awards

- Conneaut Lake Area Ambulance Service
- Greenfield Ambulance Service
- Crescent Hose Company
- EmergencyCare
- Millcreek Paramedic Service, Inc.
- West County Paramedic Service
- Central Erie County Paramedic Assoc.
- City of Warren Fire Dept
- Tionesta Ambulance
- McGonigle Ambulance
- Superior Ambulance Service
- Life Force of Western PA, Inc.
- Elite EMS, Inc.
- Community Ambulance Service
- Oil City Fire Dept.
- WCA Services – Alstar EMS
- Meadville Area Ambulance Service
- Emlenton Ambulance
- Fairfield Hose Co.
- Perry Hi-Way Hose Company
- Clarion Hospital EMS
- Lawrence Park Fire Dept.
- Springboro VFD



2019 Silver QI EMS Agency Awards

- Sheffield VFD Ambulance
- Southern Clarion County Ambulance
- Utica Ambulance
- McKean Hose Company

2019 Honorable Mention Awards

- Cranesville VFC
- Knox Area Ambulance
- Lake Shore Fire Dept.
- Edinboro VFD
- Scandia VFD, Inc.
- Kuhl Hose Company
- Shipperville/Elk Vol. Ambulance
- Fairview Fire and Rescue
- Tidioute Area Vol Fire Dept
- Reno Ambulance
- Stancliff Hose Co.

2019 Bronze QI EMS Agency Awards

- Corry Ambulance Service, Inc.
- Wesleyville Hose Co.
- Albion VFD



2019 EMS Agency QI Performance Initiative Recognition

The EMMCO West Quality Improvement Committee requested regional EMS agencies to submit any QI projects that they initiated within their EMS agency. The projects needed to use a recognized quality improvement model. Two regional EMS agencies submitted plans and were recognized-

**Superior Ambulance Service
EmergencyCare**



**2019 Mentor of the Year
Joseph Cree**



**2019 Achievement Award
Kathy Hall & Don Hall**



**2019 Volunteer of the Year
Lindsay Weidler**



**Legislative Citation Recognitions
State Representative Roae & Wentling**



EMS Scholarships & Exam Reimbursement

The EMMCO West Board of Directors approved the use of FY 18-19 EMSOF Prehospital Provider category funding to reimburse EMS agencies that sponsored an EMR or EMT student. EMS agencies received up to a \$500 reimbursement of the tuition costs. And the initial two NREMT written examination attempts are reimbursed at 100%.

A total of 19 EMS agencies received EMSOF reimbursement for sponsoring BLS students.



EmergyCare's 7th Annual Camp EMS

EMMCO West is pleased to help support EmergyCare's 7th Annual Camp EMS! The camp is held at Allegheny College, Meadville, PA. Over 40+ 14-17-year-old cadets participated in this year's camp. The camp features hands on educational opportunities in various emergency medical scenarios within realistic settings. EMS scholarships to EMT classes are provided to cadets that displayed excellence in their communication and leadership skills during the week-long camp.



CISM Team - Regional Programming

EMMCO West's CISM team is comprised of 15 trained members from a variety of backgrounds involving Fire, Police and EMS. There are 2 mental health clinicians on the team and one clergy. We work together with our mutual aid team in Chautauqua, NY and provide quality assistance to emergency services across the EMMCO West area by request. The team holds meetings every other month and conducts practice situations to enhance the team's educational skills. The team is looking for ways to expand the team's membership and its outreach. Recently a FB group page was started to reach a wider audience for education and outreach.



EMMCO West Company Vehicle Use

EMMCO West staff company vehicles use to support program areas between July 1, 2018 – June 30, 2019

2019 Kia Sorento	14,567
2014 Ford F350	4,235
2008 Chevy 3500	2,918
Total Miles-	<u>21,720</u>

EMMCO West Online

EMMCO West’s website, www.emmco.org, provides regional EMS providers with a one stop site for their online EMS access. Links to the Department of Health’s EMS Registry and TRAIN PA sites are located at the bottom of the home page. Pull down menus for protocols, educational programs, and licensure information is a quick click. The site has been reformatted for easy use with any smart phone, I-pad, or computer format. There are updates posted on a regular basis to the site and are noted under breaking news! NWPA Disaster Response site access, Answering The Call recruitment site, Events site (symposium), and the Hands Only CPR site can also be accessed from the home page!