



(EMMCO WEST, INC) ANNUAL REPORT

FISCAL YEAR (23-24)

Authority

In accordance with the Pennsylvania Department of Health Rules and Regulations 28 Pa. Code § 1021.103, The regional council governing body shall submit an annual report to the Department.

Reporting requirements of Appendix A – Work Statement. Comprehensive Annual Report as related to, Coordinate and Improve the delivery of EMS in the Council's region.

Reports are due within 30 calendar days of the end of each state fiscal year (June 30th)

William McClincy, Executive Director
bill@emmco.org

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REGIONAL SUMMARY:

(Provide a summary of the council including regional background / demographic and other information unique to individual region / county)

EMMCO West (Emergency Medical Management Cooperative) was incorporated in 1983 as a non-profit regional EMS council and began its operations in 1984. Regional acute care hospitals were the corporate shareholders for EMMCO West. Prior to EMMCO West, the former region EMS council consisted of 14 Northwestern PA counties. The region area was divided into two separate regions, EMMCO East and EMMCO West. Through a contractual agreement with the PA Department of Health, EMMCO West is charged with the oversight of emergency medical service activities for seven Northwestern PA counties; those counties being Clarion, Crawford, Erie, Forest, Mercer, Venango, and Warren.

As of July 1, 2004, EMMCO West, Inc. reorganized its corporate structure. A new non-profit board appointee format was established and diversified the membership of the Board of Directors. The Board consists of 12 Northwestern PA hospitals representatives (Ed Directors, Physicians, RNs, Administration), EMS representation from each county, EMA directors, instructors, EMTs, Paramedics, ambulance administrators, American Red Cross, Agricultural Extension Office, Active Aging, volunteer and paid EMS services.

EMMCO West has four standing board committees –

- Quality Improvement
- Regional Medical Advisory
- Communication
- Executive

Since 1988, EMMCO West, Inc. has been recognized as an International Critical Incident Management Stress Team. Peer support and mental health personnel comprise the team. Team members respond to incidents, as requested by EMS and public safety agencies. One-to-one, defusing, and debriefings can be requested. Team members meet on a regular basis and complete on-going education programming.

Annually, since 1985, EMMCO West has conducted a regional educational symposium. This year's symposium was held on four days, with each day having a specific theme, held at locations strategically throughout the region. National, state, and regional guest speakers updated regional providers on the latest information in prehospital care.

EMMCO West maintains a diverse online presence. EMMCO West's website, www.emmco.org, is a one stop site for regional EMS agencies and providers. Links to the Department of Health websites (EMS Registry & TRAIN PA), Northwest PA Disaster Response Site, EMMCO West's Event & Answering the Call sites, and the Hands Only CPR site are all located on the EMMCO West homepage. The latest breaking news, downloads of protocols, licensure, educational programs, etc... are at the click or swipe of any device. EMMCO West's Facebook and CISM pages provide instant access to information/resources.

EMMCO West helps to support regional EMS agencies to provide excellence in prehospital patient care. "...the bottom line is patient care..." has been EMMCO West's mantra since it was incorporated in 1983 and remains its premise today!

1. Board of Directors \ Health Council Officers

President: Scott Gross

Vice President: Christopher Heile

Treasurer: Cindy Snyder

Secretary: David Basnak

(Please list all other members below)

	<u>NAME</u>
1	<u>Dan Lowenheim</u>
2	<u>Rebecca Wilkinson</u>
3	<u>Jeff Smathers</u>
4	<u>Donald Hosey</u>
5	<u>Heather Nulph</u>
6	<u>Dan Grolemond</u>
7	<u>Patty White</u>
8	<u>Eric Henry</u>
9	<u>John Grappy</u>
10	<u>Donald Hall</u>
11	<u>Christopher Heile</u>
12	<u>Dr. Greg Hellier</u>
13	<u>Sarah Simmons</u>
14	<u>Dr. Brandon Kramer</u>
15	<u>Douglas Dick</u>
16	<u>Jeff Lockard</u>
17	<u>David Basnak</u>
18	<u>Keith Patterson</u>
19	<u>Megan Lenz</u>
20	<u>Paul Elia</u>

	<u>NAME</u>
21	<u>Kim Schell</u>
22	<u>Evelyn Kerr</u>
23	<u>Jason Chenault</u>
24	<u>Donald Holsten</u>
25	<u>Dr. Brian Risavi</u>
26	<u>Dr. Joseph Radachy</u>
27	<u>Phil Rozic</u>
28	<u>Matthew Horton</u>
29	<u>Cindy Snyder</u>
30	<u>Michelle Albaugh</u>
31	<u>Scott Gross</u>
32	<u>Tyler Babock</u>
33	<u>Ben Hart</u>
34	<u>Heidi Boitnott</u>
35	<u>Gerald Carless</u>
36	<u>Tim Fletcher</u>
37	<u>Paul Pascuzzi</u>
38	<u>Jospeh Akif</u>
39	<u>Kelsey Watkins</u>
40	<u></u>

2. Regional EMS Council Staff:

Executive Director

William McClincy

<u>STAFF POSITION</u>	<u>NAME</u>
<u>Office Manager-Finance</u>	<u>Kim Pero</u>
<u>EMS System Specialist</u>	<u>Trisha Parker</u>
<u>EMS Medical System Spec.</u>	<u>Matt Scowden</u>
<u>EMS Education Specialist</u>	<u>Katie Sherretts</u>
<u>EMS Operations Specialist</u>	<u>Daryl Parker</u>
<u>EMS Office Specialist</u>	<u>Christine Mahler</u>

3. Regional Medical Director(s)

	<u>NAME</u>
1	<u>Dr. Brian Risavi</u>
2	<u>Dr. Joseph Radachy (Assistant Regional Medical Director)</u>

4. **Financial Statement of income and expenses:**

	Final Budget	Expended
Personnel Services	486,189.47	443,534.70
Consultant Services	1500	1500
Subcontracted Services	66,245.50	66,245.50
Patient Services	0.00	0
Equipment	0.00	0
Supplies	1500	972.58
Travel	1400	1032.04
Other Costs	238,446.79	193,643.35
TOTALS	795,281.76	706,928.17

NOTE: THE AMOUNTS SHOWN ABOVE ARE PRELIMINARY END OF THE YEAR TOTALS AND ARE NOT A FINAL AUDIT AMOUNT. * \$100,000.00 was not requested or spent for the statewide PCR project..

5. **Special Project Funding:**

Projects as determined by the Department to be appropriate and necessary for the implementation of a comprehensive statewide EMS system. The amounts listed below are included in the categorical totals shown above.

Each regional service was provided with a designated number of patient moving devices to aid in the prevention of injury as smaller crews are faced with an increasing number of “lift assists”. Both a rescue chair style device for patient lifting/repositioning and a stretcher style device for extrication were provided throughout the region.	Amount: \$10,208.00
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Regional EMS Scholarship & Exam Reimbursement Project	Amount: \$12,723.79
EMMCO West provided regional EMS agencies with (BLS) and (ALS) reimbursement towards the tuition costs for each student associated with their EMS agency that was enrolled in an EMR, EMT, AEMT, or Paramedic course. The project also reimbursed at 100% the first two initial NREMT written examination attempts for an EMR, EMT, AEMT, Paramedic, or PHRN.	

Regional Prehospital Provider Equipment Project	Amount: \$56,037.50
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The following equipment was infused into the region: (8) Large Patient Moving Devices; (1) Pediatric Safe Transport Device; (1) Ventilator; (1) CPAP; (5) Pulse Oximetry Devices; (4) Stair Chairs; (3) IV Infusion Pumps; (2) I/O Drills. In addition, (1) award was made for costs associated with consolidation/merger

6. Regional Activities/ Organizational Management

Date of the current Comprehensive Regional EMS System Plan	Date 07/2024
Number of Board of Director Meetings \ Health Council meetings	4
Public Education Stop-the- Bleed Events	6
Public Education CPR Events	4
Public Education Car Seat Inspections/Safe Kids Initiatives	5
Number of Legislative Inquiries or Contacts	2
Technical Assistance Request (local entities and elected officials)	As needed

Regional Activities/ Organizational Management Project Narrative:

Two additional EMMCO West staff members attained training as car seat safety technicians. Assisted regional PSP and other partners with car seat safety check stations. Assisted regional EMS agencies with public hands-only CPR events.

7. Continuous Quality Improvement

	Quantity
Number of Clinical Cases Reviewed by Regional QI Committee	
Accidents Involving Ambulances / EMS Personnel Reported in the Region	4
Number of Times the Regional QI Committee Met	4

The QI committee continues to monitor PCR data performance and participation in the CARES program. Use of bystander CPR, guidance through 911 dispatchers, and AED are encouraged.

8. Medical Direction

Quantity

Regional Medical Advisory Committee meetings	3
Accredited Level I Trauma Centers	0
Accredited Level II Trauma Centers	1
Accredited Level III Trauma Centers	0
Accredited Level IV Trauma Centers	1
Accredited primary Stroke Centers	5
Comprehensive Stroke Centers	1
Thrombectomy Capable Stroke Centers	0
Acute Stroke-Ready Hospitals	0

9. **Systems Operations***

Quantity

Spot inspections conducted – EMS Agencies	2
Spot inspections conducted – EMS Vehicles	4
Spot inspections conducted – Continuing Education Sponsors	0
Spot inspections conducted – Education Institutes	0
Spot inspections conducted – Medical Command Facilities	0
Number of Safety Inspections Conducted	9
Number of Vehicles Inspected During Safety Inspection	55
Photo & Signatures Added to Certification Cards	As Requested
BLS Psychomotor Examinations Conducted	18
Number of BLS Psychomotor Exam Candidates Tested.	175
ALS Psychomotor Examinations Conducted	3
Number of ALS Psychomotor Exam Candidates Tested	33

Certification Class Visits Conducted	21
Number of EMS Agency Re-Inspections Conducted	0
Number of Authorized Inquiry Reports Filed with the Bureau	

Systems Operations Narrative:

Per BEMS request, quarterly EMS agency safety inspections were conducted at various hospitals and receiving facilities throughout the EMMCO West region. Additionally, EW staff followed up with EMS agencies needing to submit corrective action plans to BEMS.

EMMCO West staff conducted a regional training meeting with all recognized PA DOH training institutes and with BEMS staff. Educational compliance with the revised policy manual was discussed and reviewed.

10. Emergency Preparedness Activities

	Quantity
Coalition / Task Force Meetings Attended (only EMSOF funded staff attendance)	
Table Top Exercises Attended / Conducted	1
Full Scale / Functional Exercises Attended / Conducted	0
Special Event Plans Submitted	3
Responses / Deployments	3
Strike Team Agencies	3

Emergency Preparedness Narrative:

EMMCO West maintains its preparedness assets at various locations throughout the region. Sites include Meadville, Greenville, and Clarion.

There are currently 3 EMS strike teams from the EMMCO West region. Included are Clarion Hospital EMS, Community Ambulance Service, and EmergencyCare. These agencies have additional equipment and personnel credentialed to respond to in-out of state EMS system emergency responses.

EMMCO West responded its 70K generator to a nursing home that was without power, due to a region-wide wind storm that disrupted power systems for a week.

11. Board of Director \ Health Council Meetings

DATE:	TIME	LOCATION
09/19/2023	12:00	EMMCO West, Meadville, PA
12/14/2023	12:00	EMMCO West, Meadville, PA
03/13/2024	12:00	EMMCO West, Meadville, PA
06/11/2024	12:00	EMMCO West, Meadville, PA

12. Medical Advisory Committee Meeting

DATE:	TIME	LOCATION
09/19/2023	10:00 AM	EMMCO West, Meadville, PA
12/14/2023	10:00 AM	Meeting Postponed
03/13/2024	10:00 AM	EMMCO West, Meadville, PA
06/11/2024	10:00 AM	EMMCO West, Meadville, PA

13. Quality Improvement Committee Meeting

DATE:	TIME	LOCATION
09/15/2023	10:00 AM	EMMCO West, Meadville, PA
12/08/2023	10:00 AM	EMMCO West, Meadville, PA
03/08/2024	10:00 AM	EMMCO West, Meadville, PA
06/07/2024	10:00 AM	EMMCO West, Meadville, PA

14. Regional Accomplishments:

EMMCO West Company Vehicle Use

EMMCO West's company vehicles are used to support program areas between July 1, 2022 – June 30, 2024

2022 Kia Sorento - 10,594 miles

2014 Ford F350 - 4,814 miles

2008 Chevy 3500 - 1,992 miles

Total Miles Traveled = **17,400 miles**

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Regional EMS Agency Voluntary Pediatric Program

The EMMCO West Board of Directors, QI and RMAC committees, are encouraging regional EMS agencies to participate in the EMS for Children Voluntary Pediatric Recognition Program. At a minimum, the “basic” level of recognition is encouraged for all services. Equipment and technical assistance is available through EMMCO West, Inc.

Regional Agencies Currently Recognized

Expert Level (2):

EmergyCare

Superior Ambulance Service

Master Level (5):

A.F. Dobler Hose and Ladder Co.

Kuhl Hose Company

Springboro VFD Ambulance

Kearsarge Fire Department

North Shenango Volunteer Fire Department

Advanced Level (3):

Edinboro Volunteer Fire Department

Perry Hi-Way Hose Company

Oil City Fire Department

Intermediate Level (2):

Community Ambulance Service

Jefferson Township Fire Department

Basic Level (4):

East Erie County EMS

Lawrence Park Fire Department

Fallowfield Fire Rescue

Pleasant Volunteer Fire Department

EMMCO West Symposium 2024

In 2024, EMMCO West moved from a three-day centralized symposium to four one-day sessions. Venue costs associated with the three-day centralized format forced the Council to consider other alternatives. Four individual day-long sessions were scheduled, each with their own theme, and spread strategically throughout the region. The first session was held in February in Oil City, PA with a focus on management strategies for the EMS leaders of tomorrow. Session two was held in March in Sharon, PA with the theme All Things Cardiac Arrest. The third session was held in April in Edinboro, PA with the theme All Things Hands On, with the final session in Warren, PA (May) with

the theme The Greatest Hits. We provided all attendees the opportunity to provide feedback through anonymous surveys. While feedback from the sessions was positive, there was some indication that some providers missed the opportunity to “get out of town” and go to a central area where they could both learn and interact with colleagues and friends. While virtual education remains very popular, we recognize that a distinct fraction of our population prefers in-person training, especially given a lack of comfort with, or access to, technology by rural providers.

EMMCO West is exploring opportunities for Symposium 2025 that take into account the suggested improvements, while maintaining the positive aspects of the 2024 sessions. We are extremely grateful to the support from our sponsors and voluntary support from our educators that give of their time and resources to make these events a success. Regardless of the exact plan for 2025, our overall commitment is to maintain low-cost continuing education opportunities for our providers.