



Annual Report

FY 16-17

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EMMCO West Board of Directors 2017-2018

Board Appointees

◆ Disaster Appointee	NWPAERG	Caleb Dixon
◆ Government Appointee	Clarion County	Ron Wolbert
	Crawford County	Eric Henry
	Erie County	Kale Asp
	Forest County	Don Hall
	Mercer County	Douglas Dick (S)
	Venango County	Tim Dunkle, Jr.
	Warren County	Scott Rose
◆ At Large Appointee	Crawford County Active Aging	Kathy Freeman
	Hempfield Police (Law)	Chief David Morgan
	Primary Health Network	Joseph Montone
	VEMSAAC - Crawford Co.	Katie Miller
◆ Primary—Alternate	Clarion Hospital	Don Hosey
		Heather Nulph
	Corry Memorial Hospital	Barb Nichols
	Grove City Medical Center	Cheryl Pebbles
		Kelly Williamson
	Meadville Medical Center	Mary Worley
		Valerie Waid
	Millcreek Community Hospital	Dr. Eric Milie
	St. Vincent Hospital	Dr. Carrie Colleran
		Dr. Wayne Jones
	Sharon Regional Health System	Kurt Ellefson (T)
		Cory Fenton
	UPMC Hamot	Jason Chenault (VP)
		David Basnak
	UPMC Horizon—Greenville	Cindy Snyder
		Tammy Bimber
	UPMC Horizon—Shenango	Chris Heile (P)
		Karen Calhoun
	UPMC Northwest	Heidi Boitnott
	Warren General Hospital	Joseph Alaf

(P) President (VP) Vice President (S) Secretary (T) Treasurer

Regional Activities/Organizational Management

Medical Direction

- 29 Medical Command Physicians registered (this includes recertifying Physicians that were entered into the EMS Portal for the first time as well as newly certified)
- 6 medical command facilities were renewed (Saint Vincent 4/1/17, Meadville 4/1/17, Northwest 1/1/17, Sharon 10/1/16, Warren 10/1/16, Hamot 7/1/16)
- There are 10 medical command facilities in the region
- The Regional Medical Advisory Committee (RMAC) met 3 times this year. A fourth meeting was cancelled.

Systems Operations

There have been no new agencies added to the EMMCO West region. For renewal:

Level	# of vehicles
ALS: 5	31
BLS: 22	38
QRS: 19	27 with 6 containers

New vehicles:

ALS:

BLS: 1

QRS: 6

71 Licensure applications were processed

125 Total agencies (ALS, BLS, and QRS)

53 QRS Only

50 BLS

22 ALS

Total # of personnel for VRSR is 0000 with 000 vehicles recognized

Total V&M Basic: 4

Total V&M Operations: 2

Total V&M Advanced: 1

Total VRSR Swiftwater 3a: 3

Staff conducted 3 unannounced agency inspections

1 new V&M Basic service

2 V&M renewals (+1 V&M decal replacement)

2 Water rescue renewals

0 new water rescue services

PCR Data

911 Calls – only using PCR data which states “911 Response”

Busiest time of the day for EMS calls is between 1500 and 1759 with 16.5%. That is followed by 1800 - 2059 (16.3%), 2100 – 2359 (15.8%), 1200 – 1459 (14.1%), 0000 – 0259 (12.6%), 0300 – 0559 (9.6%), 0900 – 1159 (7.9%) and 0900 – 1159 (7.2%)

Intercept – only using PCR data which states “Intercept”

Busiest time of the day for EMS calls is between 1500 and 1759 with 18.9%. That is followed by 2100 – 2359 (18.1%), 1200 – 1459 (16.0%), 1800 – 2059 (15.8%), 0000 – 0259 (14.3%), 0300 – 0559 (6.4%), 0900 – 1159 (6.3%), and 0600 – 0859 (4.1%)

Busiest day of the week is Monday, followed by Tuesday.

79.5% of calls are treated, transported by EMS. Nearly 2.9% of the patients seen (according to PCRs) require no treatment. 6.8% of the patients (again, according to PCRs) refuse care.

31.9% of patient destination basis is by patient choice. 19.2% of the time it is based on closest facility and 1.7% of patients are transported to a destination based on patient's physician choice. 1.6% of the patients are transported to specialty resource centers.

Staff participated in 0 PCR vendor roll-outs.

2016 Gold Level Mission Lifeline EMS Agencies (EmergyCare, McGonigle Amb., Millcreek Paramedics)

EMMCO West is overseeing the development and implementation of a statewide cloud-based PCR data management process. The program will provide a seamless transition of PCR data from any approved NEMSIS 3.4 vendor's PCR program to the cloud PCR repository.

EMMCO West conducted (3) statewide orientation programs for regional EMS councils. The program is NEMSIS 3.4 compliant and will be fully implemented beginning July 1, 2017.

Education

- (5) EMR programs ran in the region
- (11) EMT programs by county: (1) Clarion, (1) Crawford, (5) Erie, (0) Forest, (1) Mercer, (2) Venango, (1) Warren
- (0) AEMT programs
- (1) Paramedic program
- (4) BVRT classes
- (1) SVRT classes
- (7) PHRN apps received
- (5) PHRN's that completed the BLS exam
- (4) PHRN's that completed the BLS exam and ALS cognitive
- (3) PHRN's that were medics upgraded to PHRN
- (15) BLS exams: (224) Candidates tested
- (2) ALS exams: (AEMT program Sharon and paramedic program Erie)
- (17) first night class visits
- (1) ed institute re-accredited (Superior 10/1/16)

Continuing Education

- (617) Classes (10,724) Students
- Top Ten Con-ed Classes Offered Regionally -
 - 1) 006578 Highway Safety Response (DVD)
 - 2) 002012 HazMat OpsFirst Responder Ref (HMOR)
 - 3) 007110 EZ EVOC for EMS – Refresher Video
 - 4) 007162 ACLS – ASHI
 - 5) 004003 Cardiac Emergencies, EMT-B 4-3
 - 6) 01750 Environmental Emergencies, EMT-B 4-6
 - 7) 003057 Bloodborne & Airborne Pathogens
 - 8) 007949 ASHI PALS – Renewal
 - 9) 005851 AHA – ACLS Update
 - 10) 006576 Intersections – Operation Safe Arrival

Continuous Quality Improvement

- 5 Complaints received and investigated
- 3 EMS system operation concerns investigated but no formal investigation warranted
- 58 FARS reports
- 4 accidents involving ambulances/EMS Personnel were reported in the region
- Regional QI Committee met 4 times

WMD/Emergency Preparedness Activities

- (4) NWPAERG Meeting Attended
- (3) Health & Medical Committee Meetings
- Attended Highly Infectious Disease Tabletop, Corry Hospital
- Erie International Airport Disaster Drill, Erie
- Active Shooter Drill @ Allegheny College, Meadville
- Performed routine maintenance of preparedness assets including state vehicle inspection
- Maintenance of website for NWPA Disaster Response and NWPAERG
- Acquisition of specialty trailer for EMS Strike Team equipment storage—resources
- (1) regional meeting with EMS Strike Teams

Regional EMS & Educational Programs -

- * IUP conducted a regional online EMT course with practical sessions held at Pleasantville VFD.
- * EMMCO West conducted an Evaluator Course to orient skill examiners for the PA State Certification examinations
- * Regional EMS Instructor Course conducted at Sharon Regional Hospital School of Nursing in April 2017
- * CISM team monthly meetings and educational programming. CISM team responded to requests for supportive assistance to EMS providers—agencies.

EMMCO West Regional Activities

Symposium 2017 (March 30, 2017—April 1, 2017)

“Change of Tides”

EMMCO West acknowledged the departure of several staff members that included Melissa Thompson, Chris Heile, and Jane Hamza. Also recognized was the passing of Michelle Eaton’s search and rescue dog Broadway.



STATMedEVAC presented Jane Hamza with a special recognition award for her years of dedication to EMS in NWPA. Best of times in your retirement Jane!



Kim & Kaylen pose with cutouts of Jane & Chris.



Dave Basnak, UPMC Hamot, assists EMS providers in the conference trade show that featured 30 + vendors.

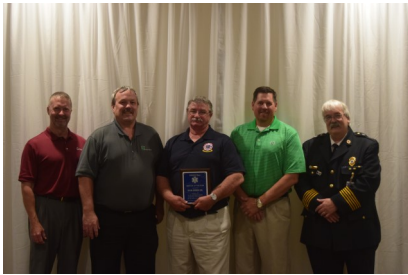
EMMCO West Thanks Everyone that attended Symposium 2017! Looking forward to Symposium 2018 April 5 - 7, 2018!



EMS Appreciation Dinner (June 1, 2017)



PA House of Representative Brad Roae receives
a special EMS recognition achievement award from Eric Henry



Don Erbin, Sr receives 2017 Mentor of the year award



Marcia Rossman receives the 2017 EMS Practitioner of the year award



Jeffrey Presto receives the 2017 EMS Achievement award

2017 EMS Recognition Awards & Dinner made possible by the following sponsors-

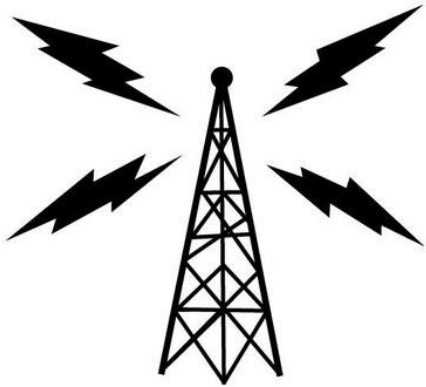
- ◇ Charles P. Leach Insurance
- ◇ Meadville Medical Center
- ◇ UPMC Northwest
- ◇ St. Vincent Hospital—Allegheny Health Network

Camp EMS

Your Future Begins Now

Regional Initiatives

EmergCare offered the 5th Camp EMS the week of June 25—June 30th. Over 40+ new cadets and junior cadets attended 2017 Camp EMS. Scholarships to four cadets to attend an EMT class were presented. EMMCO West is pleased to be able to assist and co-sponsored this educational opportunity for 14—17 year old youth to gain hands on insights into the EMS profession's opportunities.



Regional Communication Projects \$23,880.00

EMMCO West received requests for EMS communication projects from regional PSAP centers. Two projects were awarded to -

- Crawford County
- Erie County

The projects improve existing EMS radio communication systems.

Special Projects Assist EMS Agencies - \$ 52,159.00

- Commercial Tourniquets - All licensed EMS agencies in the EMMCO West region will be receiving a 2nd Commercial Tourniquet to meet minimum ambulance licensing standards.
- Pediatric Immobilization Device (PediMate Plus) see photo
EMS agencies that do not yet have a pediatric immobilization device will be eligible to receive a Ferno Washington Pedi-Mate Plus device from EMMCO West.
- Hemostatic Agents - Identified in Protocol 601 Bleeding Control is an optional skill for controlling severe bleeding. EMMCO West will be providing EMS agencies that wish to implement a hemostatic agent program in their EMS agency with hemostatic impregnated dressings.



EMS Scholarship & Exam Reimbursement - \$ 20,220.00

EMMCO West was able to reimburse EMS agencies for the following EMR or EMT students -

EMR & EMT Scholarships	<u>39 scholarships</u>
Examination Reimbursement	<u>7 exam reimbursements</u>

EMMCO West Staff

Executive Director	Bill McClincy	(Administration, Complaint Investigation, Licensure)
Office Manager	Kim Pero	(Administration, Financial, EMSOF, Con-ed)
EMS System Specialist	Trish Parker	(Licensure, EMS System Operations)
EMS Medical System	Michelle Eaton	(Licensure, Medical Command, RMAC)
EMS Education Outreach	Thomas Buttyan	(Education, Con-ed, Outreach Programming)
Office Operations Specialist	Kaylen Irwin	(Cloud PCR, Data, IT, Website, Con-ed)
Con-ed Office Support	Cathy Davis	(Con-ed, PA TRAIN, staff project support)

EMMCO West, Inc Committees -

Regional Medical Advisory	Dr. Brian Risavi, DO (Regional Medical Director)	
	Dr. Carrie Colleran, DO (Assistant Regional Medical Director)	
Quality Improvement	Scott Gross (Chair)	
Communication		
Executive Committee	Chris Heile	(President)
	Jason Chenault	(Vice President)
	Kurt Ellefson	(Treasurer)
	Doug Dick	(Secretary)

EMMCO West Vehicle Mileage FY 16-17



Kia -	16,896
Chevy 3500 -	6,543
Ford 350 -	3,172
Total Mileage -	<u>26,611</u>