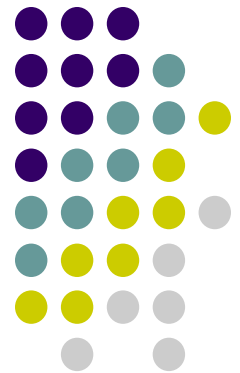


**EMMCO West, Inc.**  
**DOH Annual Report &**  
**Supplemental Regional Report**  
**Fiscal Year 2017—2018**



*...the Bottom Line is Patient Care....*

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## EMMCO West Board of Directors and Corporate Officers

<u>Appointee Type</u>	<u>Appointee Name</u>	<u>Corporate Officer Title</u>
At Large	Kathy Freeman	
Government	Jeff Smathers	
Primary	Don Hosey	President
Alternate	Heather Nulph	
Primary	Barbara Nichols	
Government	Eric Henry	
Government	Kale Asp	
Government	Don Hall	
Primary	Cheryl Pebbles	
Alternate	Vincent Gerello	
Primary	Mary Worley	
Alternate	MaryAnn Hewston	
Government	Douglas Dick	Secretary
Primary	Dr. Eric Milie	
At Large	Chief David Morgan	
Primary	Dr. Carrie Colleran	
Alternate	Dr. Wayne Jones	
Primary	Kurt Ellefson	Treasurer
Alternate	Cory Fenton	
Primary	Kim Combs	
Alternate	Brenda Burnett	
Primary	Jason Chenault	Vice President
Primary	Cindy Snyder	
Alternate	Christine Sutherland	
Alternate	Karen Calhoun	
Primary	Ben Hart	
Alternate	Heidi Boitnott	
At Large	Katie Sherretts	
Government	Tim Fletcher	
Primary	Joseph Akif	
Disaster Appointee		
At Large Appointee		
Government Appointee Warren Co.		
UPMC Shenango Appointee		

## Financial Statement of Income and Expenses

Note: The following financial statement is **NOT** the final audit statement for EMMCO West, Inc.. A separate audit report will be available upon completion of EMMCO West's annual audit.

### Income Statement FY 17-18

Base Contract Amount	\$ 680,244.00
Amendment #3	\$ 74,532.00
Total Income	\$ 754,776.00

### Expense Statement FY 17-18

		Amount Spent	Budget	Difference
Category IA	Personnel	\$314,415.71	\$315,386.15	\$ 970.44
	IB Fringe Benefits	\$ 84,546.77	\$ 92,464.96	\$7918.19
Category II	Consultant Services	\$ 650.00	\$ 650.00	\$ 0.00
Category III	Subcontract Services	\$ 82,327.67	\$ 82,327.67	\$ 0.00
Category VI	Supplies	\$ 2,933.24	\$ 3,000.00	\$ 66.76
Category VII	Travel	\$ 3,078.99	\$ 3,164.00	\$ 85.01
Category VIII	Other	\$254,662.36	\$257,783.22	\$3120.86
Total Expenses		\$742,614.74	\$754,776.00	
Net Revenue				<b><u>\$12,161.26</u></b>

# Regional Activities / Organizational Management

## Medical Direction

- 4 Medical Command Physicians Registered (as new MCP)
- 3 Medical Command Facilities Renewed
- 9 of Medical Command Facilities in the region
- 3 Regional Medical Advisory Committee Meetings (RMAC)
- 6 recognized PA DOH Primary Stroke Centers

## Systems Operations

### Initial

Type	Service	Vehicle
ALS	0	0
BLS	0	0
QRS	0	0

### Renewal

Type	Service	Vehicle	New Vehicle
ALS	11	75	15
BLS	6	6	3
QRS	29	39	7

70 EMS licensure applications processed

94 Total EMS Agencies in the region

65 Licensed EMS Agencies

29 QRS Agencies

7 Additional recognized agencies by type ( rescue, swiftwater, pediatric, etc...)

## Rescue

Type	Service	Vehicle
Vehicle Rescue	4	4
Water Rescue	3	3
New Water Rescue	0	0

3 Unannounced agency inspections or EMS safety inspections conducted

---

## Practitioner Services

Type	Certified this year	Total in Region
EMR	18	275
EMT	57	1736
Advanced EMT	3	9
Paramedic	11	379
PHRN	4	76
PHP	1	6
Medical Command Physician	4	90
PHExtender	0	4
EMS Instructor	1	101
EMSVO* Sole certifications	15 (Since 01/01/2018)	346
EMSVO* QRS Only	5	5

Services provided upon request- “#” denotes incomplete data

- # photos and signatures were taken and placed on certification cards
- # EMS providers requesting re-registration packets - # achieved re-certification - # are still in the process
- # reciprocity packets were requested - # providers became PA certified (# EMT # Paramedic)
- # criminal history/drivers license suspensions investigated

## Management Systems

### PCR – Data

131,577 Patient Care Reports generated in the region and processed at the region.

Most common medical categories (as seen by EMS excluding not applicable/not available/transfers)

1. Sick Person 13.00%
2. Fall Victim 9.24%
3. Breathing Problems 8.42%
4. Choking 6.22%
5. Unconscious/Fainting 4.63%
6. Traffic Accident 4.27%
7. Abdominal Pain 3.74%
8. Traumatic Injury 2.47%
9. Stroke/CVA 2.47%
10. Convulsions/seizure 2.36%

- Busiest Day

Busiest Time of Day

Friday

1600—1900 hours (24.5%)

Tuesday

2000– 2300 hours (22%)

1200—1500 hours (20.5%)

0000– 0300 hours (15.1%)

0400– 0700 hours (8.9%)

0800-1100 hours (8.9%)

- 71.4% total calls are treated & transported
- 2.2% patients require no treatment & transport
- 6.7% patients refused treatment & transport
- 38% patient destination basis by patient choice
- 16.2% based on closest facility
- 2.2% patients transported based on patient's physician choice
- 2.5% patients transported to specialty resource center
- Staff participated in PCR vendor roll-outs / Incomplete Mission Lifeline EMS Performance Awards for 2017—18

## Education

	Clarion	Crawford	Erie	Forrest	Mercer	Venango	Warren	Region
Total								
<b>EMR Classes</b>	2	1	2	0	1	1	3	10
<b>EMT Classes</b>	2	3	4	0	2	1	0	12
<b>AEMT Classes</b>	0	0	1	0	1	0	0	2
<b>Paramedic</b>	0	0	1	0	0	0	0	1
<b>EMS Instructor</b>	0	1	0	0	0	0	0	1

1 EMT Instructor programs ran in region 9 students enrolled

8 (6 & 2) Vehicle rescue and Special vehicle rescue class held

# PHRN applications received & # successful completion BLS exam, # successful completion ALS

2 Paramedics were upgraded to PHRN

24 BLS psychomotor exams 148 candidates tested

2 ALS psychomotor exams 27 candidates tested

28 first night class visits

1 educational institutes reaccredited

## Continuing Education

- 855 Con-ed classes were registered. n/a number of students enrolled.

- Con-ed Classes by County

47 Clarion	147 Crawford	358 Erie	4 Forest	139 Mercer
51 Venango	106 Warren			

- 4 Con-ed sponsors reaccredited      72 con-ed sponsors in region      1 new con-ed sponsor
- 15 regional approved con-ed course applications      1 regional con-ed sponsored workshop



## **Continuing Education continued**

Information not available / provided—# con-ed endorsement applications processed

- 0 patient actors/EMT assistants in NREMT psychomotor exams received con-ed endorsement
- Reports not available
  - \* Regional staff participated in
  - \* Top 15 con-ed sponsors by volume
  - \* Top 10 con-ed classes offered

## **Continuous Quality Improvement**

5 Complaints received at region                      2 Complaints assigned investigations #'s and completed  
58 Fatal Accident Reports (FARS)  
3 accidents involving ambulances/EMS personnel  
4 regional QI committee meetings were held

## **WMD/ Emergency Preparedness Activities**

4 regional terrorism taskforce meetings attended, 1 tabletop exercise, 0 full scale field exercise  
3 healthcare coalition meetings attended

- Conducted a regional train-the-trainer Stop the Bleed program
- Participated in MCI drills and high school prevention programs with realism support and MCI supplies
- Maintained cache of state assigned preparedness assets and supplies
- Reviewed and update regional MCI & COOP plans
- Participated in the development of county MCI plans for EMS operations; Erie and Crawford counties
- Reviewed mass casualty plans for county-based events
- Participated in deployment of preparedness assets to county events that included the MCI and MSEC
- Inventory of preparedness assets
- Maintenance of electronic devices and emergency radio systems for preparedness operations
- Participation in monthly 800 MHZ radio project and monitoring of knowledge center
- Financial support of P25 radio project in Warren County. Interoperable / Interface system
- Support of regional communication infrastructure in accordance with regional communication plan
- Upkeep and maintenance of preparedness transportation vehicles owned by EMMCO West, Inc.

**EMMCO West, Inc.**  
**Supplemental Regional Annual Report**  
**Fiscal Year 2017—2018**



## Supplemental EMMCO West, Inc. Regional Annual Report

The following report supplements the PA Department of Health annual report for the EMMCO West regional EMS council. Various regional activities, operations, projects, and initiatives that occurred from July 1, 2017—June 30, 2018 in the EMMCO West region are identified in this supplemental report.



### Regional Communication System Project

Warren County Interoperable P25 Radio System - Warren County PSAP Center, through its collaboration with the statewide P25 radio network, is upgrading its EMS communication system to be able to seamlessly interface between radio system platforms. An interoperable interface will allow EMS agencies to communicate directly on the new state P25 radio network. This will allow EMS agencies to interface on UHF and /or VHF communication systems through Warren County PSAP center's interface.

Project Cost—**\$18,127.60**

Crawford County EMS Communication Project - Crawford County Department of Public Safety is updating its legacy EMS communication system. Two tower site base station repeaters are being upgraded. These upgrades will improve communications in not only Crawford County but adjacent EMS system users in Venango and Warren counties.

Project Cost—**\$ 16,360.00**

Both of these projects are consistent with the EMMCO West regional communication plan.



### EMS Scholarship & Exam Reimbursement Project

The board of directors of EMMCO West, Inc. approved the use of state funding through the EMS Operating Fund (EMSOF) to support the regional EMS scholarship and Exam reimbursement projects. EMS students enrolled in a regional EMR or EMT course are eligible to have up to \$500.00 of their tuition reimbursed to the EMS agency that sponsored them to attend the training course.

Additionally, any EMR, EMT, Paramedic, or PHRN that are pursuing their initial state certification written examination process can have a 100% reimbursement of their first two written exam attempts, as they are sponsored through their EMS agency.

EMS Scholarships - \$ 8,700     23 Students

Exam Reimbursement - \$ 2,230     23 Students



## EMMCO West Company Vehicle Use

EMMCO West staff used the following company vehicles, in support of the regional EMS system.

Kia Sorento	Chevy Pickup	Ford Pickup
14,242	5,705	3,463
Total miles - <b><u>23,410</u></b>		



## 6th Annual EmergyCare Camp EMS

The 6th annual Camp EMS is in the books! Annually, EmergyCare conducts an educational opportunity for 14– 17 year olds to gain exposure and hands on experience to EMS and public safety occupations. Camp EMS is held on the grounds of Allegheny College, Meadville, PA. Four EMS campers were awarded a \$500 EMT scholarship. EMMCO West is pleased to be able to help support Camp EMS.



## Realism & MCI Planning Support

EMMCO West staff assisted regional EMS agencies with realism (makeup/moulage) support for educational prevention programs like Prom Promise and/or multi casualty drills.

EMMCO West staff is assisting Erie and Crawford counties develop and implement county-wide EMS system multi casualty incident (MCI) plans. Through grant funding provided by the NWPA Healthcare Coalition, the coalition is providing financial support to counties that are developing and implementing their county-wide MCI plans.

EMMCO West  
**Symposium 2019**



7794 Peach St, Erie, PA

**March 21 – 23, 2019**



## EMMCO West Symposium 2018





## EMMCO West EMS Appreciation Dinner & Awards



### 2018 Gold QI Awards

The EMMCO West Quality Improvement committee presented Gold QI Awards to 24 regional EMS agencies. The award recognizes these EMS agencies for excelling (99—100th percentile ) in their EMS system response and providing on-time EMS system documentation. EMMCO West applauds these EMS agencies for their attaining this level of excellence.



### 2018 QI Awards - Silver, Bronze, & Honorable Mention

The EMMCO West Quality Improvement committee presented Silver, Bronze, and Honorable Mention QI Awards to regional EMS agencies. These EMS agencies are providing above the 90th percentile in their EMS system response and providing on-time EMS system documentation. EMMCO West applauds these EMS agencies for their attaining this level of excellence.



### EMS Practitioner of the Year

#### Denise Benedict

The 2018 EMS Practitioner of the Year is **Denise Benedict**. Since becoming active in the Edinboro VFD, she has consistently been an active practitioner within the department. Every Friday night she can be found at the station on duty, often times into mid-day Saturday. Seldom does she miss a chance to participate in advancing her training and bettering her patient care skills. She has also expanded her role in the department and now serves as the Ambulance Captain for the department.

Absent from Photos - **Maderia Paraskas 2018 Mentor of the Year**

## EMMCO West EMS Appreciation Dinner & Awards



### 2018 EMS Achievement Award

#### Terri Germinaro

She has been dedicated to serving our communities in providing EMS coverage. She has volunteered with Conneautville, Linesville, and now currently serves as the EMS chief for Summit VFD. She is employed as an EMT with Meadville Ambulance and Elite EMS. She is always willing to do whatever she can to help promote excellence in patient care. She has recently enrolled in an Advanced EMT course.



### 2018 EMS Achievement Award

#### Denise Allen

She has spent over the last 30 years as an EMT, both paid and volunteer. She volunteers her time each year to help coordinate the EMS coverage at the Crawford County Fair. This is a huge task organizing the medical staff coverage for this event and does it with grace and ease. She is a primary CPR instructor and educates the public how to do CPR to save a life. She has helped to advance the EMS system forward within Crawford County and beyond.



### PA Senate & House of Representative Citations

Representatives from PA State Senator Michelle Brooks, House of Representatives Park Wentling & Brad Roae presented the four EMMCO West individual appreciation award recipients with citations of appreciation from the PA Senate and House of Representatives.

## **EMMCO West, Inc. Regional Council Staff**

Executive Director	Bill McClincy
Office Manager	Kim Pero
EMS System Specialist	Trish Parker
EMS Medical - System Specialist	Michelle Eaton
EMS Education Outreach Specialist	Tom Buttyan
Office Operations Specialist	Kaylen Irwin
Con-Ed Office Support Specialist	Cathy Davis

## **EMMCO West Corporate Executive Committee**

President	Don Hosey
Vice President	Jason Chenault
Secretary	Douglas Dick
Treasurer	Kurt Ellefson

## **Regional Medical Advisory**

Regional Medical Director	Dr. Brian Risavi, DO
Assistant Regional Medical Director	Dr. Carrie Colleran, MD

## **Regional Assets**

Critical Incident Management Team (CISM)	Accredited CISM team since 1988
EMS Strike Teams	EmergCare, Community Ambulance Service, Clarion Hospital EMS
Multi Casualty (MCI) Trailer	

## **Contact**

EMMCO West, Inc.	<a href="http://www.emmco.org">www.emmco.org</a> (Website)
Suite 101, 16271 Conneaut Lake Road	814-337-5380
Meadville, PA 16335	814-337-0871 (Fax)